



Your Authority. Hard at Work Serving You.

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Service Calls & Emergencies:

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August 31, 2023

Dear Mr. Wilson,

I am writing this letter to enthusiastically recommend PERFORMANCE PIPELINING, INC. and their pipe lining services. I have had the pleasure of working closely with Garrett Washington on our areas 100 and 200 of our Southampton Basin over the course of this year, and I have been consistently impressed with their exceptional skills, dedication, and professionalism.

PERFORMANCE PIPELINING, INC. and their team were hired to execute a complex pipe lining project on our sewer mains and laterals that required precision, technical expertise, and strict adherence to timelines. From the initial stages of planning to the final execution, they demonstrated an impressive ability to comprehend the project requirements and execute the work with utmost proficiency.

One of the standout qualities of PERFORMANCE PIPELINING, INC. is their deep understanding of pipe lining techniques as well as the installation of the specified Vac- A- Tee components on the customers' laterals. They were able to assess the specific needs of our project and recommend the most suitable approach, resulting in efficient and cost-effective solutions. Their attention to detail was evident in every aspect of the project, ensuring that the pipe lining process was seamless and met the highest industry standards. Additionally, they were extremely responsive to problems or issues that were presented to them during the project.

Moreover, PERFORMANCE PIPELINING, INC.'s commitment to safety was unwavering throughout the project. They implemented rigorous safety protocols, ensured that their team followed best practices, and maintained a clean and organized work environment.

Communication is another area where PERFORMANCE PIPELINING, INC. truly excels. They maintained open lines of communication with all stakeholders, providing regular updates on project progress and schedules, addressing any concerns promptly, and collaborating effectively with our team. Their communication and willingness to adapt to changing circumstances were instrumental in maintaining a smooth workflow.

In addition to their technical expertise, PERFORMANCE PIPELINING, INC. work ethic and professionalism set them apart. They consistently met deadlines and exceeded expectations, all while displaying a positive and cooperative attitude. Their ability to work well with other our staff, engineers and subcontractors greatly contributed to the overall success of the project.

Based on my firsthand experience working with PERFORMANCE PIPELINING, INC. I wholeheartedly recommend their pipe lining services to any prospective clients. Their technical expertise, commitment

to quality, and outstanding professionalism made them an invaluable asset to Authority and we look forward to working with them on future projects.

Please feel free to contact me if you require further information or would like to discuss PERFORMANCE PIPELINING, INC.'s capabilities in more detail.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Sullivan", with a stylized flourish at the end.

Michael Sullivan, Executive Director